



Quick Guideline

eBdesk eXpert Knowledge Management Server

Installation Guide

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**Installation Guide – eBdesk eXpert
Knowledge Management Server**

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Introduction

System required:

- Ms. Windows 2000 server or Advanced Server with Service Pack 3, or Windows 2003
- Ms SQL Server 2000 Database

A. Preparation to Install

What should be installed before starting eBdesk eXpert Client Installation

Before eBdesk eXpert Client installation process begin, you must ensure first that these applications bellow have been installed in your server:

1. eXpert server
2. eBdesk eXpander corporate portal

B. Installation Process

Get in eBdesk installer CD into CD-ROM. You will get a directory that contains installation package of eBdesk eXpert Client Knowledge Management Server

Installation process will be explained bellow.

eBdesk eXpert Client Knowledge Management Server



Figure I - 1: Installation Wizard of eBdesk eXpert

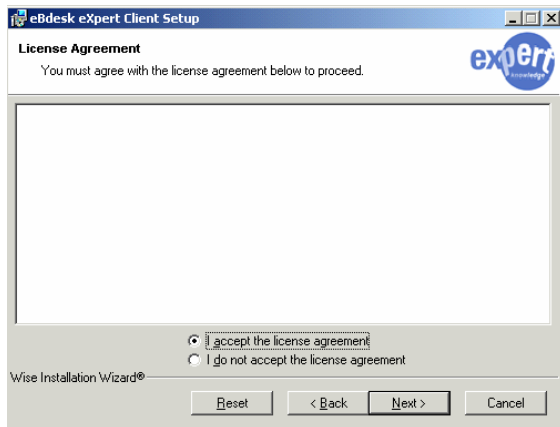


Figure I - 2: License Agreement of eBdesk eXpert

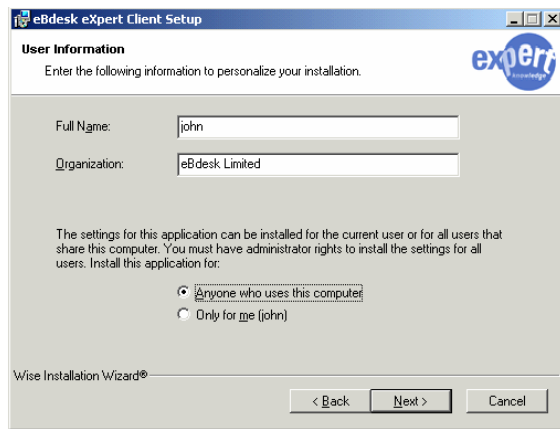


Figure I - 3: Customer Information Page

Running Setup Portal

To install eBdesk eXpert Client Knowledge Management Server, open directory of eBdesk eXpert Client and then run eXpertClient.MSI.

Wizard setup will be displayed. Click button to continue installation process.

See figure 1-1

License Agreement

License agreement of eBdesk eXpert Client page will be displayed. Select I accept the license agreement radio button to continue installation. To cancel installation select I do not accept the license agreement .

Click button to continue installation process.

See figure 1- 2

Customer Information Setup

Customer information page will be displayed. Fill information like Name and organization. Example: You fill “john” in Full Name box and fill “eBdesk Limited” in Organization box.

Select Anyone who uses this computer radio button if you want every windows users can access eXpert Client application that has been installed, or select Only for me (john) if you want user windows only who installed the process can access eBdesk eXpert Client application.

Click button to continue installation process.

See figure 1- 3

eXpert Client Installation Folder

This page is used to decide destination folder of eXpert Client application that will be installed. Click to change default directory.

Click button to continue installation process.

See figure 1- 4.

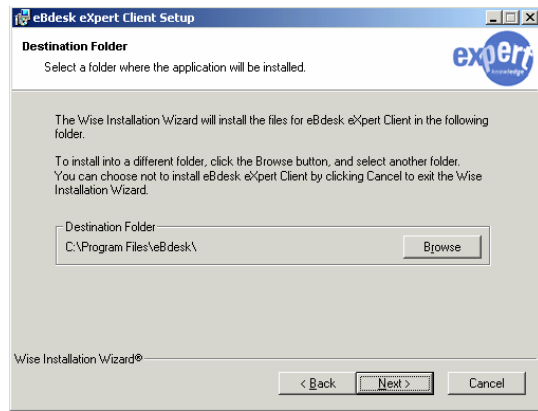


Figure I - 4: Destination Directory Page

Begin Installation

After do the steps above, now you are ready to begin installation process. Click button to begin installation process.

See figure 1- 5.

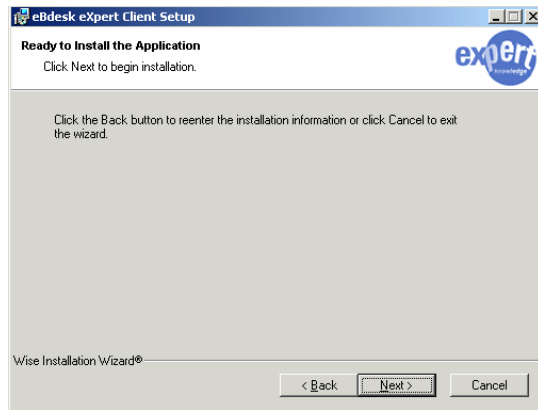


Figure I - 5: Begin Installation Process

Installation Process

When the installation process running, progress bar from installation will be displayed. Installation process will last for a few minutes. Wait until progress bar is full, it means that installation process finished.

See figure 1- 6

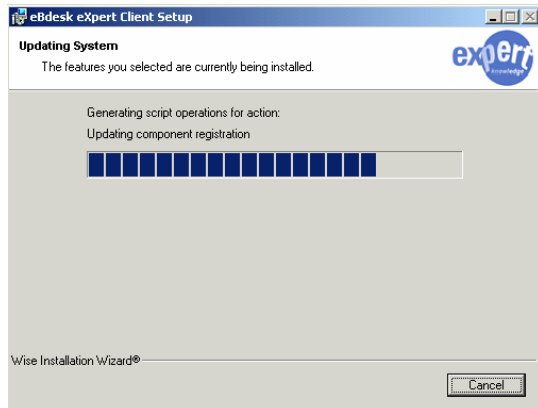



Figure I - 6: Installation Process



Figure I - 7: Installation Process Finished

Installation Process Finished

Figure 1- 7 shows that installation process is finished. Click  button to end installation process.

Appendix

Channel Figures of eBdesk eXpert Client

Login Page

IP server or domain name in browser page.

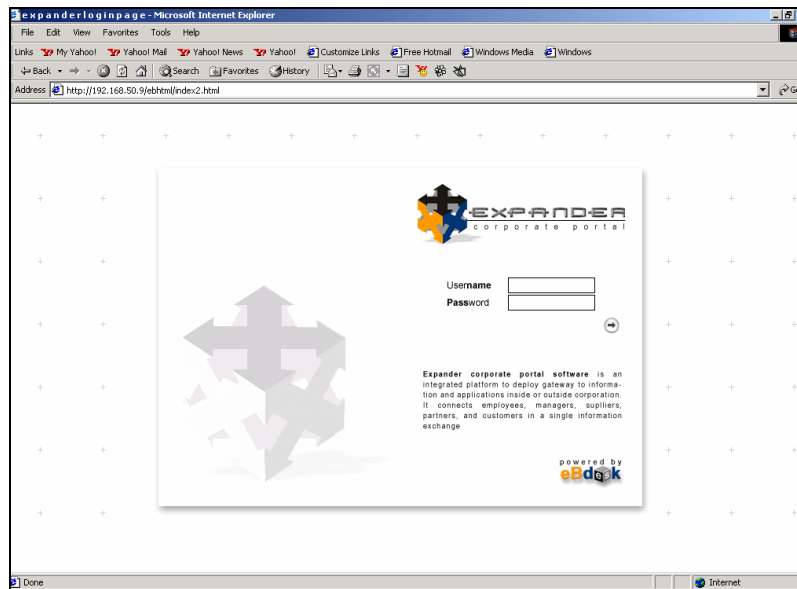
Example: <http://localhost> or <http://ebdesk.com>

And then click **Enter**. You will see the login page for **eBdesk Corporate Portal Software**. Fill **User ID** and **Password (Case Sensitive)** as follow.

Example:

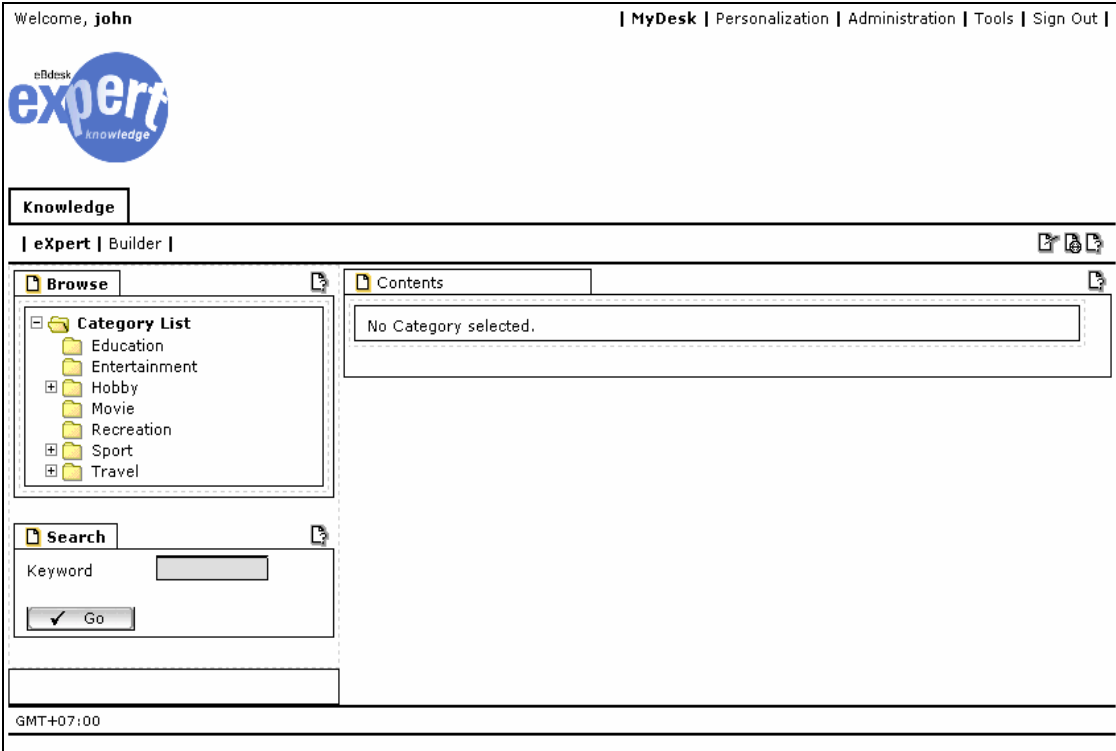
User ID : john

Password : john



MyDesk Page


eXpert Menu



MyDesk Page

eXpert Menu

Welcome, john



Knowledge

| eXpert | Builder |

Browse

Category List

- Education
- Hobby
- Library
- Recreation
- Science
- Sport
- Travel
- Indonesia
- Bali

Search


Keyword

Go

Contents


Selected category: Travel » Indonesia » Bali [Back to main pag](#)

Maps



Bali - The Ultimate Island

Images



Articles

Marketing Prospect in Bali
10 February 2004 17:19
My intent here is to provide the reader with enough information about the current real estate market in Bali to make an informed decision. [More details](#) >>

[More articles](#) >>

News

Start business in Bali
14/02/2003 03:18 UTC (<http://www.yahoo.com/>)
[More details](#) >>

Sunset in Kuta beach
19/06/2002 03:18 UTC (<http://www.yahoo.com/>)
[More details](#) >>

[More news](#) >>

Documents

- Starting a business in Bali
- The Original Bali
- Island of the Gods

[More documents](#) >>

Event

- 17 January 2004 to 24
- January 2004 **Saner Beach Hotel pramo**
- 7 October 2003 to 8
- October 2003 **WHASEAN Summit**


[More events](#) >>

External DB

Bali History
5 February 2004 10:33
A friendly and remarkably artistic people, the Balinese have created a dynamic society with unique arts and ceremonies, making Bali synonymous world wide with perfect "tropical paradise". [More details](#) >>

Charts

Visitors to Bali (by country)




Year	Australia	Japan	USA
2000	~100,000	~150,000	~200,000
2001	~110,000	~160,000	~210,000
2002	~120,000	~170,000	~220,000
2003	~130,000	~180,000	~230,000

Legend:
A. Australia
J. Japan
U. USA




MyDesk Page



Builder Menu



Welcome, **john** | **MyDesk** | Personalization | Administration | Tools | Sign Out |

















Knowledge

| eXpert | **Builder** |   

Categories  **Entry** 

Category List  

- Education  
- Entertainment  
- Hobby  
- Movie  
- Recreation  
- Sport  
- Travel  


No category selected.
Please select one.

GMT+07:00

MyDesk Page

Builder Menu

Welcome, **john** | MyDesk | Personalization | Administration | Tools | Sign Out |



Knowledge

| eXpert | Builder | [Icons]

Categories

- Category List
- Education
- Entertainment
- Hobby
- Movie
- Recreation
- Sport
 - Indonesia
 - Bali**
 - Travel

Entry

Category selected : Sport > Indonesia > **Bali**

Currently available information

Topic	Item
<input type="checkbox"/> Tour in Bali	11 Image 3 Article 3 Document 3 News 2 Event 0 Clipper 2 Free Channel 1 External db

Page 1 of 1

Map

MAP AREA

- Bali island
- Kuta to Ngurahrai Airport
- Kuta for more specific
- Indonesia

GMT+07:00